

Objective of the LION Project

The creation of a physical platform where consultations shall take place between local community bodies and third-country nationals. These two groups will have the opportunity to exchange views and share experiences and practices with a view to creating strong links between them.

Project Coordinator



Project Partners



This Leaflet was funded by the European Union's Asylum, Migration and Integration Fund (2014-2020)

The content of the leaflet represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.

On-call duties of Thessaloniki Hospitals 2019 see here:⁴

Municipal Health Clinics of the Municipality of Thessaloniki

53-55 Monastiriou str. (former Medical Care Counselling Centre), (Monday-Friday 8:00-15:00), tel. 2310 509020 & 509053

4 Karaiskaki str., Triandria, (Monday-Friday 8:00-15:00) tel. 231331 8643 & 8644

Social Dental Clinic, 7 Papagrigoropoulou str., tel. 2310 523166, 2310 509020

Municipal Health Clinics of the Municipality of Neapoli-Sykies

Municipal Health Clinic of Sykies, 64 Kafkasou str., tel. 2310 620734

Municipal Health Clinic of Neapoli, 3 D. Komninou str., tel. 2310 551252

Municipal Health Clinic of the Municipality of Kalamaria

Municipal Health Clinic of Kalamaria, 18 Amisou & Papanikola str., tel. 2313-314502, 2313-314233

Municipal Polyclinic of Ampelokipoi

Municipal Polyclinic of Ampelokipoi, 48 Eleftherias str., tel. 2310 721721, 2310 726887

Social Health Clinics

Social Clinic of the Municipality of Pavlos Melas, 4 Agias Marinas str, Polichni, 56533, tel. 2310609380

Social Solidarity Clinic of Thessaloniki, (Monday-Friday 10:00-14:00 & 18:00-21:00) 24 Esou str.,

⁴ <https://www.4type.gr/index.php/efhmeries>

Social Clinic “Agioli Anargyroi” Metropolis of Thessaloniki, 3 Papageorgiou str. (behind the Holy Church of Agios Athanasios), Monday-Friday 10:00-13:00 & 18:00-21:00, tel. 2310283222

Social Clinic of M. of Kordelio, 25 Smyrnis str., tel. (does not yet have a phone number)

Social Clinic “Igeia” and Social Paediatric Clinic of Metropolis of Neapolis - Stavroupolis, 53 Lagkada str., (Monday-Friday 09:00-14:00), tel. 2310 515 243

Social Solidarity Clinic of Thermi (KIALLI), 2nd km. of Thermi – Triadio str., Open Gym of Thermi, R.U. of Thessaloniki, tel. 2310-465 353, 6974 744566 , 6977 633530

Non-Governmental Organisations

PRAKSIS 1 Arkadioupoleos & Ag. Dimitriou str., 546 32, tel. 231 055 6145, **website:** <https://www.praksis.gr/el/>

Doctors of the World tel. 231 056 6641, 29A Ptolemon str., 546 30, (inside the covered walk), e-mail: thessaloniki@mdmgreece.gr

Useful Phone Numbers

KE.EL.P.NO (Hellenic Center for Disease Control & Prevention, H.C.D.C.P.) 76 Egnatias str., 6th Floor, Thessaloniki, 54624, tel. 2310229139

14944 On-call duty Hospitals, Pharmacies, Doctors

Citizen's Advocate (complaints), tel. 213 1306 600 (Monday-Friday 08.30am-2pm every Wednesday until 4.30pm) **website:** <https://www.synigoros.gr/> email: press@synigoros.gr

1145 Therapy Center for Dependent Individuals (**Ke.th.E.A.**) **website:** www.kethea.gr

1031 Organization Against Drugs (**O.Ka.Na**) **website:** www.okana.gr

Alternative Therapeutic Program for Dependent Individuals (**PETHEA**) “**ARGO**”, tel. 2310 540 353, **website:** <https://www.argothes.gr/>



We believe in human rights for all, respect for diversity and mutual coexistence

<http://allianceforintegration.eu/>

LION (Local Alliance for Integration)

ACCESS GUIDE TO HEALTH SERVICES IN THESSALONIKI



What are my health-care entitlements in Greece?

According to the European Union Agency for Fundamental Rights (FRA)¹, all refugees / immigrants must have access to emergency healthcare services on an equal basis with nationals of the host country. Also participate in or be exempt from the relevant health costs, based on the same rules.

The Greek State, with **Law 4368/2016 and Common Ministerial Decree A3 (c) G.P./ with ref. no.25132 / 4-4-2016**, provides **all** refugees / immigrants the right of **free access** to all public health structures for the provision of nursing and medical care.

How can I have access to health care services?

In Greece, those who are uninsured (including pregnant women, minors and people with chronic diseases, etc.) that do not have a Social Security Number (AMKA)² or cannot issue one, must, necessarily hold a Foreigner Healthcare Card (K.Y.P.A.)

You can apply to issue a Social Security Number (AMKA) and a Foreigner Healthcare Card (K.Y.P.A.) at any Citizens' Service Centre (KEP) <http://www.kep.gov.gr/portal/page/portal/kep/>, while you can get the K.Y.P.A. from Health Care Services or from the Social Services of your local hospital

What health care services are available in Thessaloniki?

G.H.TH. "G.Gennimatas", 41, Ethnikis Amynis str., 546 35, Tel. 231 096 3100, Appoint.: 2313 308-323, 2313 308-168 Working Hours: 08: 30-14: 00 (MON-FRI) e-appointment: <https://rantevou.gennimatas-thess.gr/#/OnlineAppointment/Main>, <http://www.gennimatas-thess.gr/>

G.H.TH. Ippokrateio, 49 Konstantinoupoleos str., 546 42, Tel. 231 089 2000, Appoint.: 2310892500, Working Hours: 07:30-14:30 (MON-FRI) e-appointment: <https://rantevou.ippokratio.gr/>, <http://www.ippokratio.gr/>

G.H.TH. "Agios Dimitrios", 2 Elenis Zografou str., 546 34, Tel. 231 332 2100, Appointments: 2310211796 (08: 30-14: 00) Mon-Fri, e-appointment: <https://rantevou.oagiosdimitrios.gr/#/OnlineAppointment/Main>, <http://www.oagiosdimitrios.gr/>

AHEPA University Hospital, 1 St. Kyriakidis str., 546 21, Tel. 231 330 3110 Appointments: 2313 303312-13, Working hours: 07: 30-14: 30 (MON-FRI) <http://www.ahepahosp.gr/>

Hospital of Skin & Venereal Diseases, 124 Delfon str., 546 43, Tel. 231 330 8800 Appoint.: 2313-308860-67-80, Working hours: 08:00-13:00 (MON-FRI) <http://www.nadn.gr/>

Theageneio General Hospital, 2 Alexandrou Simeonidi str., 546 39, tel. 231 330 1111, Appoint.: 2310 898-848/9, Working hours: 07:30-14:30 (MON-FRI) <http://www.theagenio.gov.gr/>

Agios Pavlos General Hospital, 161 Ethnikis Antistaseos Ave., Kalamaria 551 34, tel. 231 330 4400 Appoint.: 14970, Working hours: 09:00-17:00 (ΔΕ-ΠΑ) <http://www.agpavlos.gr/>

Thessaloniki Psychiatric Hospital (PS.H.TH.), 196 Lagkada str., Stavroupoli, 564 30, tel. 231 332 4100, Appointment tel: 2313 324320, <http://www.psychiothes.gr/>

G.H.TH "G.Papanikolaou", (Papanikolaou Ave., Municipality of Chortiatis, 570 10tel. 231 330 7000, Appoint.: 14546, Working hours: 09:00-17:00 (MON-FRI), e-appointment: <https://rantevou.gpapanikolaou.gr/>, <http://gpapanikolaou.gr>

G.H.TH Papageorgiou, (Regional road, Municipality of Pavlos Melas, N. Efkarpia Area, Thessaloniki, 56403, tel. 2313323000, Appoint.: 14741, 08:00-20:00 (MON-FRI) / 2313323333, 08:30-15:00 (MON-FRI) <https://www.papageorgiou-hospital.gr/>

What to do in case of a medical incident?

Visit the Clinic of the Accommodation Centre or the coordinator of the Centre.

There, doctors who provide services will, if necessary, refer you to the hospital's Emergency Department.

Regardless of whether you hold a K.Y.P.A., you will be provided hospitalization, diagnostic tests, and medicines from hospital pharmacies for FREE.

What to do in case of an emergency?

National Emergency Aid Centre (EKAV), Ambulance Call: **166**

Line 197: National Agency for the provision of **urgent psychological and social support**. It operates **24 hours a day, 7 days a week**.

Where can I get medicines for free if I need them?

Upon a doctor's prescription, the patient may receive medications **for free at all pharmacies of EOPYY** (National Organization for the Provision of Health Services).

List of EOPYY pharmacies in Thessaloniki³

TOYMPAS PHARMACY (EOPYY)

64 Tzoumagias str., Thessaloniki, N. (Monday, 08:00-19:00 - Tuesday, Wednesday, Thursday, Friday 08:00-14:00)

PHARMACY OF THESSALONIKI CENTRE (EOPYY)

6 Michael Kalou str., Thessaloniki, N. (Monday, Thursday 08:00-19:00 Tuesday, Wednesday, Friday 08:00-14:00)

ATTENTION:

Medicines **without** prescription, **not included** in the list, cosmetics, parapharmaceuticals and vitamins are **not** provided free of charge.

TOMY (Local Health Units) for the provision of free medical care in Eastern Thessaloniki (4th Health District, YPE)

1st TOMY, 64 Ano Tzoumagias str., Ano Toumba tel. 2310952990 -2371 -2991 (14.00-22.00)

2nd TOMY, 62 Ethnikis Antistaseos str., tel. 2311223220 (14.00-22.00)

3rd TOMY, 124 Delfon str., tel. 2313308872 (14.00-22.00)

4th TOMY, 26 Plateon str. Charilaou, tel. 2310307278 (7.00-15.00)

5th TOMY, 26 Plateon str. Charilaou, tel. 2310307278 (15.00-22.00)

TOMY OF WESTERN THESSALONIKI (3rd YPE)

1st TOMY in Nikopoli Stavroupoli (Gennadiou and Koletti, Tel. 2310005052), 08:00-21:00

2nd TOMY in Ampelokipoi - Menemeni (48 Eleftherias str., Tel. 2310005043), 07:00-22:00

3rd TOMY in Evosmos - Kordelio (12 Karaoli & Dimitriou str. and 1 Kosma Etolou str., Tel. 2310709300 and 2310708500), 07:00-22:00

5th TOMY in Stavroupoli (196 Lagkada str. PS.H.TH., Tel. 2310005119), 07:00-22:00

6th TOMY in Polichni (4 Agias Marinas str., Tel. 2310005110), 07:00-22:00

7th TOMY in Efkarpia (24 Ethn. Antistaseos str., Former Town Hall, Tel. 2310005128), 08:00-21:00

¹ https://fra.europa.eu/sites/default/files/fra_uploads/fra-2018-fundamental-rights-report-2018_en.pdf

² For more info on what A.M.K.A is, see here: <https://www.amka.gr/tieinai.html>

³ <https://www.eopyy.gov.gr/PharmacyList>